



Request for RMA
Return to: Joyce Baculpo
Fax: 707-747-9200 or E-mail: jbaculpo@rixindustries.com

Company Name	Model No.	Is unit being returned for an overhaul <input type="checkbox"/> , repair <input type="checkbox"/> or both? <input type="checkbox"/>
		Do you consider this a warranty action? Yes <input type="checkbox"/> No <input type="checkbox"/>
Address	Serial No.	If you checked yes above, please explain why.
	Type(s) of Gas Used:	
		Please explain any problems you are experiencing with unit.
Is this where unit should be returned? <input type="checkbox"/>		
(If not, please indicate below.)		
Phone No.		
		Please indicate any special requirements
Fax No.	Hour Meter Reading:	
		RMA No. (to be filled out by Rix)
Point of Contact	Inlet Pressure:	Ship to box checked by RIX Industries:
		<input type="checkbox"/> RIX Industries, 4900 Industrial Way, Benicia, CA 94510
	Discharge Pressure:	<input type="checkbox"/> RIX Industries, 960 Deming Way, Sparks, NV 89431
Purchase Order No.		<input type="checkbox"/> RIX Industries c/o Cemcorp, 3191 Commercial St., San Diego, CA 92113
Ship to address (if different from above)	<i>IMPORTANT: Before returning compressor for repair:</i> <i>1. Cap all ports and open areas to avoid contamination.</i> <i>2. Return compressor in reusable shipping container. Original packaging may be used if in good condition.</i> <i>3. Place RMA No. on outside of shipping container.</i> <i>4. All wiring and switches must be returned to the original configuration.</i> <i>Customer will be billed for any costs incurred in not complying with the above, regardless of warranty status.</i>	
Preferred Method of Shipment		

RIX Industries will provide a quotation for work to be performed based on an in-house evaluation. Quote will include an estimate of labor and parts required. Work will not proceed until a written purchase order indicating authorization to proceed is received from customer. All work to be performed will be subject to RIX Industries Terms and Conditions to be provided with quotation.